

Regarding refunds for West Japan JR Bus commuter passes and coupon tickets.

Due to the end of the Enpuku Line (園福線) service on March 31, 2024, we will be offering refunds for commuter passes and coupon tickets.

We apologize for any inconvenience this may cause and appreciate your understanding.

1 . Applicable type

- commuter pass (Commuting ・ School)
- Regular coupon tickets (Designated area)

2 . Refunds

For periods of validity beyond March 31, 2024, we will calculate the refund amount using the specified formula, and no refund processing fee will be charged.

4 . Refund period

Until April 30, 2024

5 . Refund location

- West Japan JR Bus Kyotamba office
(Business hours/ weekdays 10:00~15:00※Excluding 12:00~13:00) (Closed on Saturdays, Sundays, and holidays)
- Kyoto Kotsu Fukuchiyama Office
(Business hours /6:40~19:10)

6 . Inquiries regarding future operations

<Kyotanba-cho Byoin-mae~Tanba Omi>

- Kyoto Kotsu (Official homepage: <https://www.kyotokotsu.jp/>)

<Hinokiyama~Sonobe Sta. Hinokiyama~Shitanodan、Hinokiyama~Ubara>

- chukyo-kotsu (Official homepage: <https://chukyo-kotsu.com/publics/index/0/>)