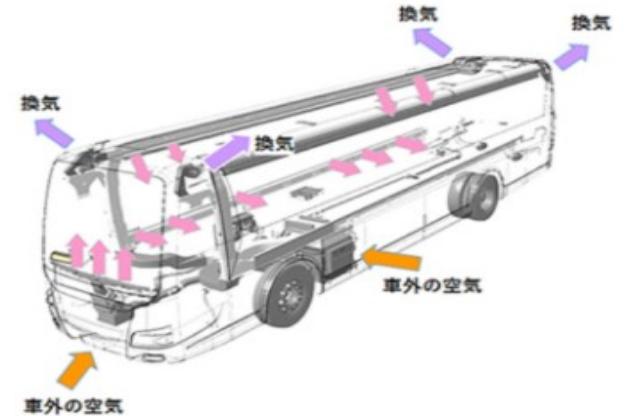


About measures to prevent COVID-19

West Japan JR Bus takes the following measures for passengers' safety and security.

◎Ventilation

While operating, the ventilation function is always on. The outside air introduction mode can replace the air inside the bus in **about 5 minutes** by absorbing fresh air. We strive to maintain a safe interior environment by continuously ventilating the vehicle's interior while driving.



◎Anti-virus and anti-bacterial processing inside the bus

Anti-virus and anti-bacterial processing (※spraying photocatalyst) are applied to seats, curtains, ceilings, partitions, etc., to suppress viruses and bacteria's growth. ※It also conforms to SIAA (Society of Industrial-Technology for Antimicrobial Articles) standards. ※It is processed on all vehicles on expressway buses and local buses.



◎Health management of staff

Driver and counter staff wear masks, measure the temperature before work, and thoroughly prevent infection by washing hands, gargling, and disinfecting alcohol during working. We are also installing vinyl curtains at the ticket center to avoid droplet infections.



◎Partition installation

Partitions will be installed between the seats to prevent droplets between the adjacent seats. ※ Installed on all 4-row of seats on expressway bus lines.



◎Disinfection

After each operation, we will disinfect the bus's public areas, such as handrails, toilets, etc.



◎Place alcohol disinfectant

In addition to the ticket center, we also put alcohol disinfectant on the express buses for passengers' convenience.



Matters for passengers to cooperate

① About passengers' physical condition management

Please refrain from using this product if you have subjective symptoms such as fever, strong dullness, suffocation, and abnormal taste or smell.

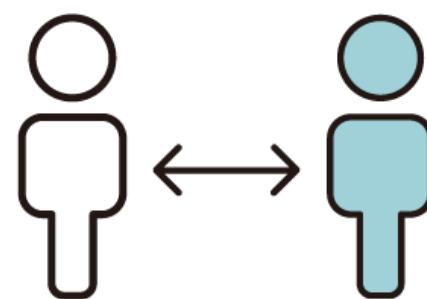
We may also ask for your cooperation in temperature measurement with a non-contact thermometer when boarding. (Kyoto/Osaka/Kobe ~ Tokyo line nighttime bus 12/23~)

At that time, those who have a fever of 37.5~ degrees or in poor physical condition may be asked to refrain from boarding. In that case, we will give you a full refund.

We appreciate your understanding and cooperation.

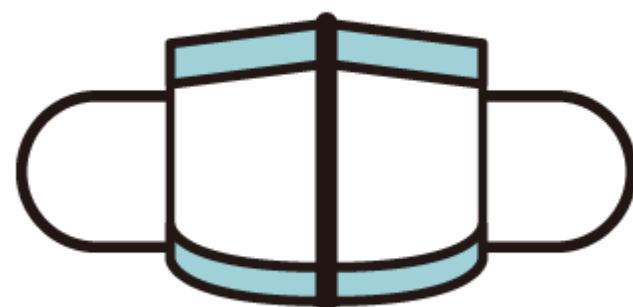
② Please keep physical distance

Please cooperate to keep a certain distance between passengers at bus stops and ticket centers,



③ Wearing a mask

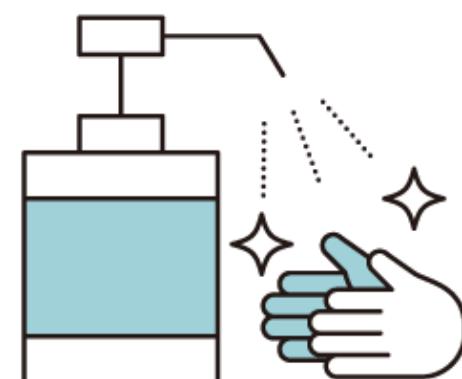
To prevent infection, please wear a mask when riding. Also, please refrain from speaking loudly on the bus.



④ Disinfect fingers

We provide passengers with alcohol disinfectants in buses and ticket centers.

Please disinfect your fingers when you get on the bus.



⑤ Ventilation in the bus (video)

<https://youtu.be/4xSiwO4SmrE>